



22nd Annual
Awards Ceremony
2017



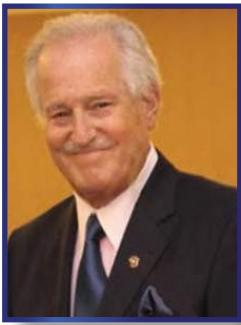
A Workforce
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Welcome Message



Jan Vogel
**Chief Executive Officer,
South Bay Workforce
Investment Board, Inc.**

It is with great pride that the South Bay Workforce Invest Board welcomes you to the 22nd Annual Awards Banquet where we honor our long time training partners and recognize some of the individual success stories and business achievements that happened throughout the year. In addition to showcasing the outstanding job placement performances by our training providers, this event also enables us to bestow the prestigious Esther Williams Award of Excellence Award to a well-deserving individual. This year our recipient is the Honorable Gloria D. Gray, member of the Board of Directors for the West Basin Municipal Water District. We are equally proud to present our first annual Community Service Award to The Friendship Foundation based in Redondo Beach.

The South Bay Workforce Investment Board oversees a consortium of 11 cities - El Segundo, Hawthorne, Hermosa Beach, Gardena, Lawndale, Inglewood, Redondo Beach, Manhattan Beach, Carson, Lomita and Torrance. Through this partnership with leaders in government, business, education and nonprofit agencies, more than 100,000 youth, adults and dislocated workers annually visit our One Stop Centers to receive a variety of free career and business services. We will continue to meet and bring inspired people together in forums such as this, to ensure our organization provides quality service to our clients and their communities.

All of you, as leaders of organizations, elected officials and members of the business and education community have the vision, knowledge and experience to help us pave our way into the future. And, I especially want to thank our sponsors, who are listed in this program, for providing us with the resources we need to sustain and fund various youth-oriented programs including the Inglewood and Hawthorne Teen Centers, the Blueprint for Workplace Success Program and the Fit For Gold Program. I thank all of you for your continued support.

Jan Vogel

A handwritten signature in black ink, appearing to read "Jan Vogel".

CEO

South Bay Workforce Investment Board, Inc.

Program of Events

October 12, 2017

Reception & Entertainment

Lou Giovannetti

Owner Primo Italia Restaurant in Torrance
Accompanied by pianist George Emerson

Welcome

Mayor Patrick Furey - City of Torrance

Inspiration Message

Pastor Phil Cookes - South Bay Celebration Assembly

Pledge of Allegiance

Mayor Alex Vargas - City of Hawthorne

God Bless America

Lou Giovannetti

Introduction of Guests/Sponsors

Jan Vogel

Community Service Award

Friendship Foundation

Dinner Served

Introduction of Keynote Speaker

Mayor James T. Butts, Jr. - City of Inglewood

Keynote Speaker Kevin Demoff

Chief Operating Officer & Executive VP
of Football Operations with the Los Angeles Rams

Presentation of Esther Williams Award of Excellence

Mayor James T. Butts, Jr. - City of Inglewood

Esther Williams Award of Excellence Recipient Gloria D. Gray
West Basin Municipal Water District

Award Presenter

Jan Vogel

Alumni Awards

Business Awards

Training Provider Awards

Closing Remarks

Jan Vogel



Community Service Award

Friendship Foundation, Redondo Beach



Since 2005, the Friendship Foundation (formerly The Friendship Circle), has provided socially integrated programs to empower individuals with developmental disabilities to build friendship, independence, and live purposeful lives as active members of their communities.

Established by Rabbi Yossi Mintz, the Friendship Foundation started out with eight special needs children and 22 teen volunteers who met once a month on a Sunday afternoon in Manhattan Beach. These “Sunday Circle” groups would hang out and socialize with the children along with their parents to play games, sing songs and enjoy a variety of interactive entertainment. Programs were targeted to specific age groups as the children were paired with teen volunteers. The Friendship Foundation served to augment local educational systems and professional therapies by creating a natural setting for the children to practice their learned skills amongst their peers.

Not long after its inception, some of the teen volunteers took the concept to their schools and were able to get school-sanctioned Friendship School Clubs established at Mira Costa High, Palos Verdes and Redondo Union High Schools. Today 36 Friendship School Clubs are functioning at elementary, middle schools and high schools in public, private and charter school districts throughout the South Bay from Lennox to the Palos Verdes Peninsula. More than 1800 children a year are now receiving services.



Besides imparting renewed strength, comfort and peace of mind to the parents of these special children, the Friendship Foundation's efforts have helped to heighten the community's awareness, sensitivity and sense of responsibility with regard to responding to these vital needs; while at the same time, building the leadership skills and fostering the values of altruism, volunteerism and sacrifice among student volunteers.



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South Bay Workforce Investment Board
22nd Annual Awards Ceremony



Keynote Speaker



Kevin Demoff
**Chief Operating Officer &
Executive Vice President
of Football Operations**

Kevin Demoff is in his ninth year as Chief Operating Officer & Executive Vice President of Football Operations for the Los Angeles Rams. In this capacity, Demoff serves as the team's top front office executive and liaison to owner and chairman, Stan Kroenke, on all organizational matters.

After serving on the working group that helped Kroenke return the Rams home to Los Angeles, Demoff is now playing a significant role in delivering on Kroenke's vision to design and construct the 298-acre sports and entertainment district in Inglewood that will serve as the future home of the Rams. The NFL-themed campus will include a 70,000 seat stadium, performance venue, retail district and office complex.

Demoff also leads the club on all business operations, including marketing, media, partnerships, finance, administration, communications, ticketing and community affairs. Additionally, he works closely with General Manager Les Snead and Head Coach Sean McVay to develop the club's strategic plan for player signings and acquisitions.

Prior to joining the Rams organization, Demoff spent four seasons with the Tampa Bay Buccaneers and before that he was Director of Football Operations for the Los Angeles Avengers of the Arena Football League.



Reinforcing the Rams' commitment to the Los Angeles community, Demoff serves on the boards of the United Way of Greater Los Angeles, Los Angeles Sports and Entertainment Commission and Los Angeles Sports Council. He is also part of the American Cancer Society's CEOs Against Cancer, which is a partnership of the world's leading CEOs and the American Cancer Society dedicated to eliminating unnecessary deaths and suffering from cancer.

Born and raised in Los Angeles, Demoff received a Bachelor's Degree in History from Dartmouth College in 1999, and a Master in Business Administration from the Tuck School of Business at Dartmouth in 2006.

Inglewood Football Stadium



The SBWIB is actively involved with connecting job seekers to employers and providing them with information, resources and training to ensure they are on a clear path to securing construction job opportunities for the stadium and the surrounding project.

- Jan Vogel
Chief Executive Officer,
South Bay Workforce Investment Board, Inc.



Esther Williams Award Recipient

Gloria D. Gray was first elected to the West Basin Municipal Water District Board of Directors in 2006 and was the first African American woman elected to the board in its 68 years. She represents the Division II communities of Inglewood, South Ladera Heights, Lennox, Athens, Howard and Ross Sexton. She has served as President of the Board of Directors twice, the last time being in 2010.



Ms. Gray was appointed to the Metropolitan Water District Board of Directors in 2009 to serve as one of two West Basin representatives. She is the first African American woman to serve as the vice chair of the MWD board and the first African American woman to chair a board meeting in the 86-year history of the agency. She served on the Executive Committee, Personnel and Technology Committee, Special Committee on Bay-Delta, and Vice Chair of Communications and Legislative Committee. In 2017 Ms. Gray was appointed chair of the Water Planning and Stewardship Committee, making her the first African American woman to chair this important committee that focuses on MWD water projects and programs.

In 2013 she was recruited by the Obama Administration to interview for a cabinet position in the Department of the Interior.

Ms. Gray earned her Bachelor of Science Degree in Business Administration at the University of Redlands, and her Health Services Management Certificate from UCLA. She retired as a Health Care Administrator from the LA County Department of Health Services. Ms. Grey is a union member of SEIU Local 721 and has been for over 30 years.

Esther Williams Award of Excellence

Esther Williams was one of the pioneer members of the SBWIB and the first chairperson in 1982. Esther was well known for her commitment and leadership in making sure the Board fulfilled its purpose of providing the highest quality job training and job placement services for adults and youth in the South Bay.

The Esther Williams Award of Excellence is presented to those individuals who epitomize her record of service and commitment to the lofty ideals and purpose of the South Bay Workforce Investment Board, and who strive to improve the quality of life in our communities through their professionalism and lasting contributions.





WEST BASIN MUNICIPAL WATER DISTRICT
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WATER HARVEST *Festival*

**Saturday,
October 14, 2017**
10am - 2pm

FREE FAMILY
EVENT

Water Education

Stage Shows

Games

Kids Costume Contest

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Tour the only water recycling facility in the world that produces five "designer" waters and see wastewater purified in 20 minutes. All tour participants must be at least 7 years old and wear closed-toe shoes.



For more information, visit
www.westbasin.org



West Basin Board of Directors

Harold C. Williams
Division I

Gloria D. Gray
Division II

Carol W. Kwan
Division III

Scott Houston
Division IV

Donald L. Dear
Division V



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Training Providers Achieving 90% - 100% Job placement rate

ABC Technology

- Microsoft Certified System Engineer
- A+ Certification

Antelope Valley College

- Aircraft Fabrication and Assembly Technician

California Healing Arts College

- Medical Assistant

Camino Real Career School

- Class BP Bus Course

Career Development Solutions, LLC

Gardena

- Microsoft Office Specialist

Cerritos College

- Introduction to Utility Precraft Training Pre Apprenticeship Program
- Solar PV Training

Coastline Community College District

- Core Competencies Construction
- LiUNA Local 1309 Safety Attendant Level II

CSU Long Beach College of Continuing & Professional Education

- Human Resources Management Certificate

East San Gabriel Valley ROP

- Phlebotomy
- Medical Assisting
- Nurse Assistant (CNA)

El Camino College Business Training Center

- Code Wave – Front End Developer (El Segundo)
- Standards for Training Certification and Watch Keeping (Hawthorne)
- Tankerman/Barge Person-In-Charge (Hawthorne)

Electrical Training Institute

- Pre Apprenticeship Preparation

Gendarme Institute

- Computerized Medical Billing II

GSF Driving & Truck Training School - Sylmar

- Complete Course CDL Class A

International Christian Education College

- Early Childhood Education & Supervision & Administration

LAUSD Division of Adult and Career Education

East LA Occupational Center

- Dental Assistant

Lifton Institute of Media Arts & Sciences

- Art Department
- Camera, Lighting & Grip – Grip & Electric

Los Angeles Valley College

- Microsoft Academy
- Biotech Training Academy
- Human Resource Assistant Academy

Norwalk-La Mirada Adult School

- Dental Assistant

Training Providers Achieving 90% - 100% Job placement rate

NTMA Training Centers of Southern California – Santa Fe Springs

- CNC Machining

Q.P.E. Technical Institute

- Manufacturing Technician

RWM Fiber Optics, Inc.

- Communications Technician 100
- Communications Technician 101
- Communications Technician 102
- Broadband Cable Television and Satellite Technician

Studio Arts

- Graphic Design
- Graphic Design Short Term

Technical College – El Monte

- Certified Home Health Nurse Assistant
- Certified Restorative Home Health Nurse Assistant
- Certified Nurse Assistant
- Certified Restorative Nurse Assistant

Technical College – Los Angeles

- Administrative Office Assistant
- Certified Home Health Nurse Assistant
- Certified Nurse Assistant
- Certified Restorative Nurse Assistant

Technical College – South Gate

- Certified Home Health Nurse Assistant
- Certified Nurse Assistant
- Certified Restorative Home Health Nurse Assistant
- Certified Restorative Nurse Assistant

Westchester College of Nursing & Allied Health

- Nursing Assistant

Windsor School of Nursing Assistants

- Nurse Assistant/Home Health Aide/ Restorative Nurse Aide



Training Providers Achieving 80% - 89% Job placement rate

ABC Adult School

- Administrative Assistant

Airstreams Renewables, Inc.

- Renewable Energy and Communication Tower Technician

Alliance School of Trucking, Inc.

- Advanced I Class A Tractor Trailer and Safety

American Dental Academy

- Dental Assisting

American Heritage College

- Certificate in Business Management

The Accounting Annex, Inc.

- Computerized Accounting

Bassett Adult School

- Electrician Trainee (State Certified 468)

College of the Canyons

- Entry Level CNC Operator

College of Instrument Technology

- Heavy Equipment Operator Truck Driver Level 1
- Truck Driver + Bus

Computer Institute of Technology

- Nurse Assistant/Home Health Aide/ Restorative Nurse Assistant – (Bell)
- Nurse Assistant/Home Health Aide/ Restorative Nurse Assistant (No. Hollywood)

CSU Dominguez Hills

- Human Resources Management

Dolphin Trucking School

- Commercial Drivers Training - Class A

Dynasty Trucking School

- Professional Driver Class A

Employed Security Service Center, Inc.

- Private Security Officer Unarmed
- School Security Officer 24 Hours

Flintridge Center

- Apprenticeship Preparation Program

GDS Institute

- Administrative Office Assistant
- Light Auto Mechanic

Hacienda La Puente Adult Education

- Certified Nurse Assistant/Home Health Aide/Acute Care
- Vocational Nurse (LVN)

Hi-Desert Truck Driving School, Inc.

- Professional Driver Class A – Lancaster
- Professional Driver Class A – Sun Valley

Integrated Digital Technologies (IDT)

- .Net Web Application Developer (MCPD/MCITP)

Loyola Marymount University Extension

- Human Resources Management Certificate

Monrovia Community Adult School

- Computer Applications – Office Occupations

PCI College

- Office Management Systems

Select Therapy Institute, Inc.

- Nurse Assistant

University of La Verne

- Project Management with Six Sigma Green Belt Combo Certificate

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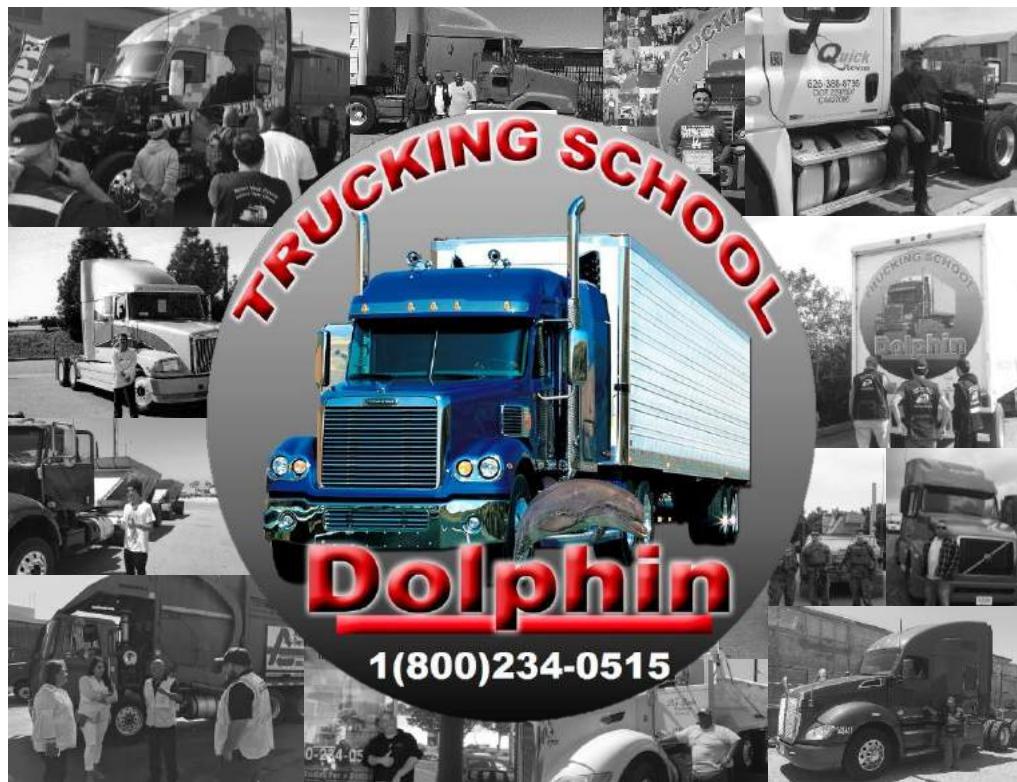


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TORRANCE ADULT SUCCESS STORIES



Jerome King is a 17-year Army Veteran. At age 55, having struggled with long periods of unemployment and homelessness, Jerome was in need of employment services that would lead to long-term career opportunities and a livable wage.

Jerome visited the South Bay One-Stop Business & Career Center - Inglewood in July 2017. Within weeks of enrollment in the Adult Program, in partnership with American Aerospace Technical Academy (AATA), he trained under the Department of Labor Registered Apprenticeship program with Torrance-based partner Hadd-Co Inspection Lab as a Liquid Penetrant Inspector Trainee. Jerome is receiving hands-on training from an experienced mentor combined with technical instruction in the area of Non Destructive Testing. Jerome will continue to receive pay increases as he meets skill attainment benchmarks. The company president praises Jerome as an exemplary employee, meeting required testing standards for his expected pay increases. According to Jerome, the services he received from the Inglewood One-Stop and AATA helped him overcome many of the challenges and barriers he has struggled with.

"I am grateful for the support I have received, which motivated me to advance through my apprenticeship program to a successful long-term career as an NDT Technician."



Amy Hoang, 26, a single parent with a seven-year old son, needed full time employment after graduating from El Camino College.

Amy was enrolled in the Transitional Subsidized Employment Program through the South Bay One-Stop Business & Career Service - Torrance. As part of the program she was assigned a case worker. Her case worker referred her to the Priority Import Export Services Company near LAX in June. After a successful interview she was selected to train for a position in the Customs Clearance Processing Section.



Amy quickly mastered the U.S. Customs Database software and was offered full-time employment in October as the Assistant to the Customs Clearance Processing Manager.

"I am very pleased with my employer and very blessed to have had the help of the Torrance One Stop Center staff."

INGLEWOOD



Andrea Dean, single mother of two, was jobless and homeless at the time she was referred to the South Bay One-Stop Business and Career Center – Inglewood where she received job development assistance, which included resume development and building, mock interviews and job search. She received quality job leads on a weekly basis and was referred to several employers. She interviewed and secured employment with Apothecary Pharmacy as an Office Clerk. Only two months later, Ms. Dean took on new responsibilities and was given her first raise. She was fortunate to also receive assistance from Senior Employment Resources (SER) who provided residence for her and her sons at the Downtown Women's Center.

One year later, Ms. Dean is still employed by Apothecary Pharmacy where she oversees the office by managing the payroll, accounting, billing, prescription orders and deliveries. Her youngest son is still in school, actively involved in sports and her older son works at the Double Tree Hotel and has recently completed the OSHA training from the One-Stop's We Build Program.

"I am very happy and grateful to the Inglewood One-Stop for helping my family build a road to success and security."



Louis Ortega, was living in a transitional housing program through the Department of Corrections and Rehabilitation (CDCR) due to his incarceration from age 16-28, he was referred to the South Bay Business and Career Center - Inglewood by his Parole Officer to participate in Career Pathways 180 Job Preparation Academy. The CDCR along with the South Bay Business and Career Center Reentry Employment Program hosted a week long Job Preparation Academy, which consisted of employment preparation workshops, guest speakers, job search, and career pathway strategies. Having been released six months prior and never having worked outside of prison, Mr. Ortega completed the Academy with newly acquired skills, a career pathway plan, a resume and a new suit. Mr. Ortega obtained his first job at Farmer Johns and he continues to reintegrate himself into society.



"I was never alone. I did this with the help of people in my life like the staff at Inglewood One Stop and their support. Never give up is what I tell myself."

HAWTHORNE



Inez Cruz-Partida of Hawthorne, a 32 year old single mother of three and with limited work skills visited the South Bay One-Stop Business and Career Center for assistance finding a job.

She participated in the Blueprint for Workplace Success workshop to help prepare her for a Paid Work Experience assignment at the South Bay One-Stop Business and Career Center where she learned essential general office skills including administrative support functions for Case Managers, the front office and resource room. Upon completion of this phase of her development and through the support of case management, she was placed in a permanent, full-time job as an administrative assistant with a partnering Carson based employer.

With the support of the One-Stop, Ms. Cruz-Partida made a successful transition to employment and continues to gain valuable experience. In her current position she is responsible for providing administrative support to management, file maintenance, and extensive customer service. She is very grateful for the assistance received and attributes her success to the experience gained through her Paid Work Experience assignment.



SPACEX: PROUD MEMBER OF THE SOUTH BAY COMMUNITY

SpaceX designs, manufactures and launches the world's most advanced rockets and spacecraft - and the company is headquartered right here in Hawthorne, California. In May 2012, SpaceX made history as the first private company to send a spacecraft to the International Space Station. SpaceX is now the world's fastest growing launch services provider and is making the final modifications necessary to prepare its Dragon spacecraft to transport humans.

SpaceX is proud to support the efforts of the South Bay Workforce Investment Board.

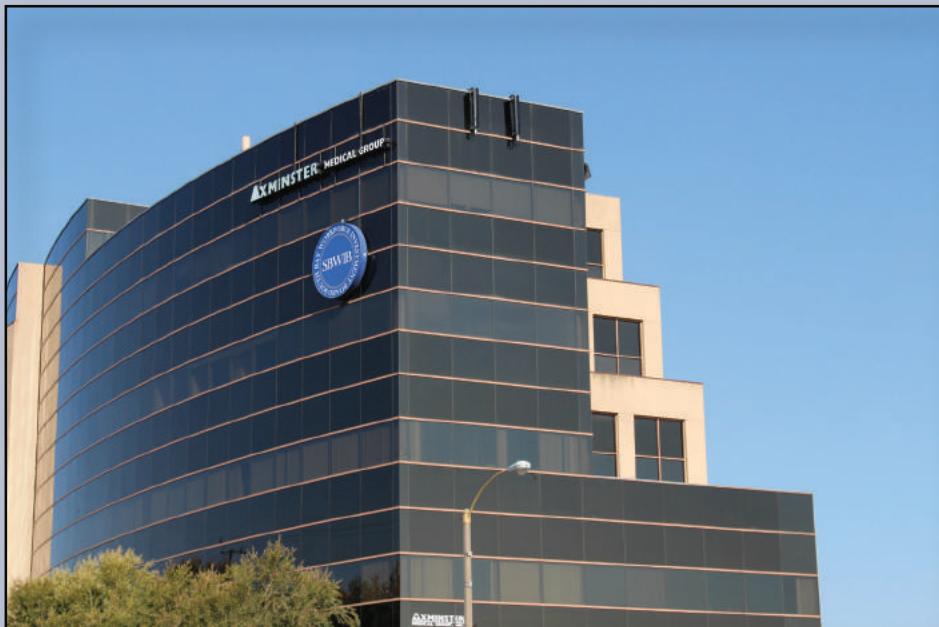


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EL SEGUNDO



Alfonso Morales, Quality Assurance Specialist, was laid off from Bakers Hughes Incorporated due to a decline in the oil industry. He visited the South Bay One-Stop Business & Career Center – Inglewood ProPath, to find out how the program could assist him to reenter the workforce.

Alfonso was eligible for support through the Dislocated Worker Program. He participated in workshops and career counseling session, and with his career counselor developed an individual employment plan. Additionally, Mr. Morales has always had a passion for education and enrolled in a teacher certification program at a valued I-Train partner, California State University Dominguez Hills.

Mr. Morales attended an Aerospace, IT, Technical and Manufacturing Job Fair hosted by the SBWIB at the Embassy Suites in El Segundo, where he was offered a job as Factory Quality Engineer with Teledyne Controls in El Segundo at \$40.00 an hour. After completing his teaching credential program, he is currently teaching, as well.

*“Thanks again for your assistance and for inviting me to the job fair.
The invite lead to a job at Teledyne.”*



Elizabeth Croft, a resident of El Segundo, visited the South Bay One-Stop Business and Career Center - Inglewood after being laid off from Carson-based Leight Sales following its closure in 2015. She had served as Marketing Manager with extensive experience in digital asset management.



Ms. Croft attended an orientation and subsequently enrolled in the Dislocated Worker Program. After completing career counseling sessions and working with her career counselor to develop an individual employment plan, Ms. Croft decided to pursue a Project Management Professional (PMP) Certificate through i-TRAIN partner - UCLA Extension.

Upon completion of her training Ms. Croft secured employment with Carson-based Tabletops Unlimited as a Digital Imaging Consultant with an hourly wage of \$25.00. Ms. Croft has made a successful transition into the workforce and is grateful for the training assistance and employment.

“Never thought I would be doing this again (graphic design). Thank you for all of your hard work and everyone there at Inglewood One Stop. You do good work for the right reason.”

GARDENA



Jeannie, a 36 year old single parent and Gardena resident, worked for CBM Group as a fulfillment coordinator for two years. She was laid off due to a reduction in workforce. Jeannie was receiving unemployment benefits and contacted the South Bay One-Stop Business and Career Center - Gardena to inquire about employment services.

Jeannie was enrolled in the Dislocated Worker program where she received assistance with vocational training to enhance her skills. Jeannie attended the Global Logistics Specialist Professional Designation course at CSU Long Beach. She successfully completed her training course and proceeded to receive job search assistance from her job developer and career advisor.

Jeannie was hired to work for A.F.C. Franchises as a full time Franchise Administrative Assistant in the Legal & Compliance Department.

"I am very happy with the outcome and the assistance I received from the WIOA program at Gardena One-Stop."



Denisha Malone, 43-year old parent and high school graduate, has worked as a Personal Assistant, Bus Driver, McDonald's Shift Manager and Customer Service Representative. While receiving county public services, Ms. Malone was referred to the Greater Avenues for Independence (GAIN) program. Ms. Malone visited the Gardena One-Stop and completed an orientation and an evaluation of her work history and barriers to employment. Ms. Malone was eligible for Transitional Subsidized Employment (TSE).



After completing the GAIN vocational assessment and employment plan, Ms. Malone was placed at the City of Gardena Recreation and Human Services Department, a Paid Work Experience (PWE) worksite. Ms. Malone received an outstanding work performance evaluation from her supervisor.

After successfully completing eight months of PWE through the TSE program, Ms. Malone was hired as a full time employee at the City of Gardena Recreation and Human Services Department.

"The best success is to believe in yourself."



Charles Taylor, a parolee, approached South Bay Business and Career Center for help finding meaningful employment.

Eligible to enter the SBWIB adult program, he was co-enrolled in the Friends Outside Los Angeles' Reentry Program. Having spent 12 years in state prison, with the assistance of his case manager, he was able to successfully develop an individual employment plan and pursue training at RWM Fiber Optics in Carson in the Fiber Optics Broadband Technician program.

Within three months of completion, Mr. Taylor obtained industry recognized certifications and secured full-time employment with HP Communications, Inc. as a Fiber Node Technician. Including regular overtime and bonuses, he is now averaging a wage of \$24.00 per hour. With the help of the South Bay Business and Career Center, Charles was able to successfully re-enter the community; obtain gainful employment, save for his apartment and intends to pursue further opportunities within the utilities sector.

"Thank You - You guys provided me with the tools I needed the most to jump start my career and to get to where I want to go."



Gabriel Gonzales, Carson resident and 23, had held various jobs since his high school graduation, but turned to the South Bay One-Stop Business and Career Center in 2016 to try and get help "to get a steady job with good pay so I can have a steady life," he stated.



He attended a One-Stop orientation and was enrolled into the Adult program for low income individuals. His career counselor worked with him to develop an individual employment plan and then enrolled him into a 24-week Communications Technician course so he could achieve his career goal of full time long term employment. He also attended employment preparation workshops in the Blueprint for Workplace Success Program. Upon successfully completing the training, Mr. Gonzales was hired as an equipment Installer under the Field Employee Training Program with El Segundo-based Outsource.

The coordination of key industry and education partners gave Mr. Gonzales the much needed exposure to occupational and workplace requirements needed along a pathway to achieving his established career goals.

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Renato Pacciardi, Lawndale resident, was laid off from Orient Tally Company due to downsizing. He visited the South Bay One-Stop Business and Career Center- Inglewood, attended an orientation and was enrolled in the Dislocated Worker Program.

He completed career counseling sessions and developed an individual employment plan. He decided to pursue a Paralegal Certificate through an I-TRAIN partner, Loyola Marymount University. His prior experience in collections consisted of working closely with attorneys and legal collection matters. Obtaining a certificate in Paralegal Studies would expand his knowledge and understanding of the law and increase his employment opportunities.

Upon completion of the training program, Mr. Pacciardi secured employment with Enagic, Inc. in Torrance, working as a collections manager. Mr. Pacciardi has made a successful transition into the workforce with increased wages and is grateful for the services he received.



Kandice Weaver, a single mother, was referred by Los Angeles County Department of Public Social Services – GAIN to the Inglewood One-Stop Center in February, 2017. Kandice was placed in the Transitional Subsidized Employment (TSE) program to acquire additional skills in her chosen occupation. She had previously worked in quality assurance in the gaming industry, but fluctuations in the industry coupled with maternity leave left Kandice unemployed.



Shortly after her referral, she was pre-qualified, interviewed and selected for an Administrative Assistant position with Advanced Communication Technology (ACT), a Lawndale based full-service wireless infrastructure company. In partnership with the Inglewood One-Stop, ACT is participating in the On-The-Job Training (OJT) Program via the TSE program.

This 8-month OJT program is enabling Kandice to gain valuable work experience for long term employment opportunities. ACT is grateful for the streamlined and cost-effective workforce solutions provided by the One-Stop and looks forward to future collaborations.

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Business Services:

- Hiring Support
- Recruitment Services
- Job Fairs

Adult Services:

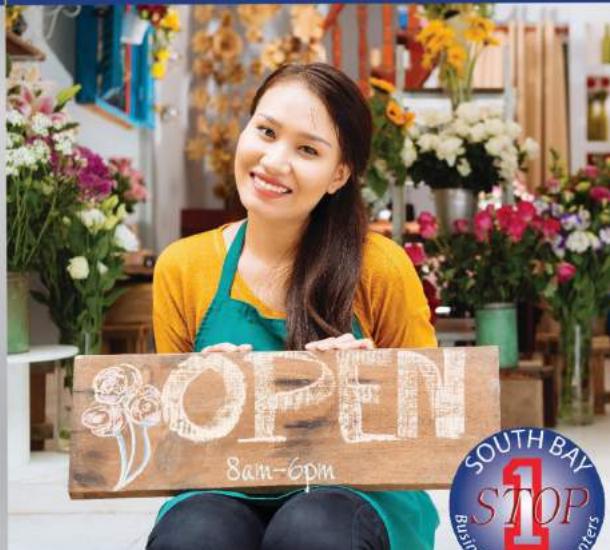
- On the job training
- Veteran transition
- Job Placement

Youth Services:

- Summer jobs program
- Teen centers
- Internships



South Bay Workforce Investment Board



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HERMOSA BEACH



Jason Bielawski, a Hermosa Beach resident, visited the South Bay One-Stop Business and Career Centers after being laid off from Toms Shoes, LLC where he was a Master Data Analyst. After his orientation session, he was enrolled in the Dislocated Worker Program. His goal was to get assistance in the progression of his career and transition back into the workforce.

Working with his career counselor to develop an individual employment plan, Mr. Bielawski decided to pursue a Project Management Professional (PMP) Certificate through I-TRAIN partner UCLA Extension. While completing his certification, Mr. Bielawski secured employment with 99 Cents Only Stores as an IT Business Analyst with a yearly salary of \$110k.

Mr. Bielawski is grateful for the assistance received in the pursuit of his career objectives.

“I love working with people, building professional relationships, learning new technologies and managing projects to improve business processes.”



Laurie Ann Keiser, Hermosa Beach resident, hadn't held stable work since her layoff in 2003. She was receiving general relief but wanted to become self-sufficient; she was tired of living off a fixed income and could barely pay her bills. She was informed that her financial assistance would be cut soon so she was anxious to find employment. Ms. Keiser wanted to explore office work and warehouse employment and sought services from the South Bay One-Stop Business and Career Center for support.



One-Stop staff met with Ms. Keiser to discuss her job search, provide support, assist her in updating her resume, refer her to onsite recruitments, and send her job leads. Ms. Keiser started getting job interviews, which helped improve her confidence and led to full-time employment with LD Products as a warehouse worker.



Jalishia Clingmon, Lomita resident, 26 and a single parent, had been laid off from a seasonal retail position in 2016. She went to her local Greater Avenues for Independence (GAIN) office and enrolled in the Job Club program to learn how to prepare a resume and gain interviewing skills. Her counselor told her about the Transitional Subsidized Employment (TSE) program and referred her to the South Bay One-Stop Center in Torrance.

Ms. Clingmon attended a TSE orientation and was interviewed by a job developer who was impressed by her enthusiasm and outgoing personality. Ms. Clingmon was offered a TSE position in August at the One-Stop Center. She continued to impress the staff with her eagerness to assist the public and help individuals prepare their resumes in the computer lab.

Ms. Clingmon eventually interviewed for a full time position with the Autism Spectrum Therapy Center in Gardena and was hired. She has since been inspired to pursue her Masters Degree in Education.

“Although I miss you guys so much, I am glad that I took this position. I am glad that everyone was so positive and nice to me. Now I know I would like to pursue my Masters in Education.”

• • • • •  • • • • •

Jose Castillo, Lomita resident, a Quality Control Inspector and a veteran, was laid off from his job as Quality Inspector at Herndon Products. Mr. Castillo has over 20 years of experience in the aerospace industry; however, since 2011 he had been laid off from three jobs. Concerned about his age, over 60, lack of education beyond high school and having many jobs in a short amount of time, Mr. Castillo enrolled at the Torrance One-Stop in order to improve his resume writing and job search skills.



He found the counselors to be motivational and the Job Search Workshops very helpful, particularly with clarifying what kind of talent companies are looking for and how to job search accordingly. Mr. Castillo was successful in landing a full time position in Gardena as a Receiving Inspector for an aerospace company called Aero Arc, Inc.

“I was lucky my job search took less than 6 months. Having the support of the One Stop Center was invaluable. They offered me support and encouragement that helped me stay motivated throughout my job search.”

Gateway Connectors

Gateway Connectors is a team of Kiewit, Skanska, and Meridiam pursuing the Automated People Mover (APM) at Los Angeles International Airport.

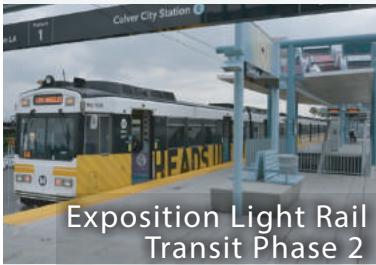
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Our team is excited for the opportunity to be a part of LAWA's Signature APM Project.

For more information on how to participate in our Academy visit

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1 CalCon 2017

2 3 Outreach events

4 Academy #4 Estimating and Bidding

5 6 Academy #8 Workforce Development Outreach & Small Group Discussion

www.gatewayconnectorslax.com

REDONDO BEACH



Liam Fortune, Redondo Beach resident and a Post 9/11 Veteran joined the United States Marine Corps as an infantry rifleman shortly after High School. He had limited knowledge about the civilian workforce following his discharge in 2005. He held various entry-level positions in the construction and oil refinery industry; however, he lacked the safety certifications needed for the progression of his career. Mr. Fortune visited the South Bay Business and Career Center where he attended orientation and enrolled in the Dislocated Worker Program.

After working with his career counselor to develop an individual employment and a construction career pathway plan, he enrolled in training and obtained a LiUNA Local 1309/Safety Attendant Certification. He began as an apprentice with Local 1309 working with Schultz Mechanical Contractors, earning \$22.00 an hour, and is on track to become a journeyman in his trade.

Due to his previous work history, extensive military training, and newly acquired industry recognized certification, Mr. Fortune has made a successful transition into the workforce.

"I am grateful for the assistance and direction received from the staff and the training partner."



ProPath, Inc.

Career Management Consultants

Congratulations to the outstanding success and achievements of this year's awardees.

TSE SUCCESS STORIES



Remedios Barreras, 29, is a single parent of two young children. Before entering the Enhanced Transitional Subsidized Employment (E-TSE) program Remedios was homeless and living in a shelter with her children.

Remedios sought recovery from substance abuse and wanted to re-enter the workforce to better herself for her family. She is receiving assistance from Coalition for Humane Immigrant Rights of Los Angeles (CHIRLA) and El Nido Family Center and is currently working at the non-profit organization UAW-Labor Employment and Training Corporation,

Remedios moved easily into her position providing clerical and customer services support. Her supervisor reports that she is an outstanding employee.

“With the E-TSE Program I was able to re-enter the workforce and it allowed me to re-learn how to perform in a work environment. It also gave me the opportunity to connect with resources for permanent housing assistance. As someone who is coming off the streets, this program is helping me to achieve a better life for me and my family.”



Kamika Franklin, 35, mother of two young children, enrolled with North East Work Source Center on January 2017 under the Enhanced Transitional Subsidized Employment (E-TSE) Program when she was homeless.



Ms. Franklin was referred to “Dress 4 Success” and received Blueprint Training, to help her with job preparation. Ms. Franklin completed her Blueprint Training successfully and started her assignment in a Paid Work Experience position for Goodwill in the Workforce Career Development. There she worked hand-in-hand with the Program Supervisor.

Ms. Franklin’s supervisor was impressed with the quality of her work and advised her to apply for a Job Coach position. Ms. Franklin applied, was interviewed and was offered the Job Coach Position. Ms. Franklin now gets the opportunity to work for Goodwill where she can assist other to transform their lives through the power of work.

“I’m very grateful for the E-TSE program because it helped me gain more knowledge and experience, and find a job.”

YOUTH SUCCESS STORIES



Tristin Osife, resides in Torrance, but had no work history and her biggest challenge was to overcome the anxiety she had of applying to jobs. She was worried she would not get call backs after applying or how to present herself to companies.

Tristin was eligible for the youth program. Staff set her up with work readiness classes and an internship at Affordable Bookkeeping and Payroll Services. The South Bay One-Stop Business and Career Center – Torrance staff aided Tristin in feeling comfortable with conducting a job search and how to present herself to employees on her own.

After completing her internship with Affordable Bookkeeping and Payroll Services, she applied for a permanent position with the company and was hired.

“The helpful and caring staff led me to gain more confidence in myself and my abilities. They helped me achieve my goal of finding a long term job position, along with providing me with job training and knowledge of how to present myself in a professional way.”



Youstina Yacoub, Torrance resident, had ended her time at Chick-fil-A in search for employment opportunities and to focus on her career options. Youstina showed interest in the Human Resources field, but felt like it would be difficult to find an entry level job with no experience in the field.



Youstina was eligible for the SBWIB youth program. One-Stop Torrance staff set her up with an internship opportunity at L3 Communications and reviewed interviewing techniques to ensure she would get selected. She received on-the-job training and work-experience through the program.

With the skills she obtained, Youstina interviewed with L3 Communications for a full-time position. After Youstina completed her internship training, L3 Communications hired her and was thrilled to have her start in the Human resources Department full time.

“One-Stop gave me the opportunity to utilize and improve my skills and get a decent position in the field I was interested in.”

YOUTH SUCCESS STORIES



Cassandra Parker, sought services from the Inglewood One-Stop Youth Programs when she was in high school. Her father is legally blind and her mother was the only provider for the family. Under these circumstances, she was concerned about putting extra financial pressure on her parents. Cassandra heard about the Inglewood One-Stop Youth Programs through her peers and enrolled in the Blueprint for Workplace Success class to gain more knowledge about the workplace and to improve her skills.

During this time, Cassandra graduated high school with honors and then attended El Camino College. While in college, she maintained regular contact with One-Stop staff and was notified about a position with the Employment Development Department (EDD) in their Youth Employment Opportunity Program. The Youth Programs staff helped Cassandra with her application and to prepare for the interview. Cassandra was hired and has graduated college with an Associate's Degree. She is now being promoted to an Employment Program Representative at the EDD.

“The One Stop Youth Services has changed my outlook on life, and has given me the belief that no matter what challenges a person encounters, he or she is capable of achieving anything.”



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BUSINESS SUCCESS STORIES

Northrop Grumman is a leading global security company providing innovative systems, products and solutions to government and commercial customers worldwide, offering a portfolio of capabilities and technologies for applications from undersea to outer space and into cyberspace.



Pioneer Partner to the new SBWIB Aero-Flex Pre-Apprenticeship (AFPA) Engineering Program, Northrop Grumman became the first company to graduate 19 South Bay area high school seniors from the program. The students were selected based on their academic achievements, high school administration recommendations and expressed interest in Engineering related careers. Their learning included work readiness skills through the SBWIB Blueprint for Success curriculum and industry specific occupational skills training and work based learning.

Seniors Verania Ceja Franco from Hawthorne High, and Matthew Paysee from El Segundo High, are two of the AFPA graduates that earned multiple industry recognized certificates including the capstone Certificate of Completion signed by eight apprenticeship committee employers.

"This employer-centric pre-apprenticeship will ensure our advanced manufacturing firms can find the engineering talent they need locally with the hands-on experience employers want."

-Jan Vogel, CEO
SBWIB, Inc.



AERO - FLEX ENGINEERING PRE - APPRENTICESHIP

NORTHROP GRUMMAN GRADUATES



Verania Ceja Franco followed the Engineering pathway as a student at Hawthorne High School, now she attends California State University Northridge with the goal of becoming a civil or mechanical engineer. She had the honor of working with Northrop's James Webb Space Telescope project team during her internship. She excelled in the work readiness skill track as well as the additional industry specific course work designated by her employer. Verania is accompanied today with her mother, Samantha Ceja.



Matthew Paysee, as a senior at El Segundo High School, was enrolled in the school's Engineering Career Pathway. He is now enrolled at El Camino College and anticipates transferring to a four-year university to pursue a career in manufacturing engineering. During the Aero-Flex Pre-Apprenticeship, he was able to work 'hands on' with mentors at Northrop Grumman. He was impressed how his work experience allowed him to handle equipment, work with a variety of software, and experience multiple areas of the company's business. He is accompanied today with his mother, Kristina Renee.

"The Aero-Flex Pre Apprenticeship complimented our already successful HIP Program...the students need for work readiness skill training helped them to understand the industry and the technical track flowed easily with other aspects of HIP training."

-Laura Kirkpatrick, Corporate Citizen Specialist and HIP Coordinator
Northrop Grumman, El Segundo

Aero - Flex Employers





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The Aero-Flex Unilateral Apprenticeship Committee (UAC) was formed to develop an employer-driven pre-apprenticeship framework in engineering that would meet the workforce development needs common to the aerospace/advanced manufacturing industry. The framework provides for a customized layer to allow each employer to design (flex) its own program. Aero-Flex meets not only the needs of industry, but of each participating manufacturer.

Contact us: info@sbwib.org or (310) 970-7700

Aero - Flex Partners



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BUSINESS SUCCESS STORIES



HADD-CO INSPECTION LAB

Hadd-Co Inspection

Lab, a Torrance based privately owned company was founded in 1958. Hadd-Co Inspection Lab

is providing leading quality Non Destructive Testing (NDT) inspection services specializing in Magnetic Particle and Liquid Penetrant Inspections. Mr. Andre David, President & CEO has built a solid reputation in the aerospace industry through considerable technical experience, the highest quality standards and relentless commitment to building close relationships with his customers.

Mr. Andre David contacted his local EDD office in early 2016 in hopes of identifying viable workforce solutions for his declining business. A Business Needs Assessment survey conducted in March 2016 by Propath Inc. indicated an immediate need for reducing operational costs, increased profitability, employee skill upgrade programs, and technical guidance from industry experts. The immediate goal was to provide a full scope of business services to promote productivity, profitability and overall growth, while addressing employment and retention needs for Hadd-Co. Goals were immediately identified, services were appropriately prioritized and scheduled to match capacity benchmarks.

Through ongoing engagement, partnership, and relationship-building activities, Propath Inc., in collaboration with South Bay Business and Career Centers, has provided a number of layoff aversion strategies this year including:

- Developing, funding, and managing incumbent worker training programs
- Providing access to employee skill upgrade and recertification- programs and services
- Connecting Hadd-Co to wage reimbursement programs and registered apprenticeships.
- Providing short-term, on-the-job, or customized training programs and registered apprenticeships before or after layoff to help facilitate rapid reemployment.
- Access to programs and resources under the Affordable Care Act under Covered California for small business

"You will often meet many individuals who build walls, but sometimes you meet individuals who build bridges. The WIOA program has built many bridges and has connected Hadd-Co and its employees to many opportunities."

- David Andre, President & CEO

BUSINESS SUCCESS STORIES

Terranea Resort, first opened its doors in 2009. Situated on the Palos Verdes peninsula, a 102-acre property and 582 guestrooms draw in numerous individuals to maintain the upkeep of the grounds and the guestrooms.



Terranea needed to fill various positions in their housekeeping department including; house attendants, guestroom attendants, stewards, turn down attendants and public area attendants. They had previously utilized staffing agencies to fill their permanent and temporary positions. With challenges of finding the right individuals, they looked elsewhere and found partnership with the South Bay One-Stop Business & Career Center – Torrance.

The first collaborative recruitment event, held at the South Bay One-Stop had a lot of interest from job seekers living primarily in the South Bay. Terranea was so pleased with the positive recruitment and being able to utilize the One-Stop space for recruitments that they scheduled a second recruitment. Terranea indicated their interest to primarily work with One-Stop staff. The One-Stop continues to host pre-screenings for candidate referrals to Terranea Resort for staff along with pre-screenings for their technical positions within the engineering department.



BUSINESS SUCCESS STORIES



NIX Neighborhood Lending, headquartered in Manhattan Beach and one of our newest partners, has connected with the Inglewood One-Stop to provide employment opportunities to South Bay residents.

Formerly known as Nix Check Cashing, Nix was founded in 1966 and is a wholly owned credit union service organization of Kinecta Federal Credit Union. In 2014, the Nix Check Cashing name was changed to Nix Neighborhood Lending to reflect the wider array of consumer financial products and services offered by Kinecta and its commitment to building the communities they serve.

Working in collaboration with Nix's Human Resources Director, Lorena Villa, the immediate goal was to provide workforce solutions to support Nix's South Bay area branches in the areas of Customer Service and Branch Support. As a South Bay Company, NIX is committed to providing financial solutions to the clients they serve by professional staff that live in the communities. Nix's commitment to hiring from within the community have created countless opportunities for South Bay residents. Recent collaborations include prescreening, job matching, and hiring events. Future collaborations include WIOA wage reimbursement programs and county-wide Transitional Subsidized Employment programs.



BUSINESS SUCCESS STORIES



Kiewit Infrastructure West Company,

started in 1884 with two hardworking brothers and has grown into one of the largest

and most respected construction, mining and engineering companies operating in North America and Australia.

Kiewit offers construction and engineering services in transportation, water/wastewater, power, oil, gas and chemical, building and mining. Consistently ranked in the top five among top 400 contractors, Kiewit works on a variety of multi-million to multi-billion dollar projects. Kiewit partners with the South Bay One-Stop Business & Career Centers - Inglewood to host the Construction Utilities Pathway Program (CUPP) by means of the Veterans Employment-Related Assistance Program (VEAP) and 25% Special Assistance grants to provide eligible veterans with construction employment and training assistance at no cost. Kiewit has benefited from the screening and recruitment of construction job titles and has hired dozens of qualified candidates through the Inglewood One-Stop for the **Los Angeles Football Stadium and Entertainment District at Hollywood Park**

The NFL stadium is expected to cost approximately \$2.5 billion and is part of a broader 298-acre mixed-use development plan, which includes retail space, a performance venue and a hotel. The new stadium is expected to bring an economic boom to the region by creating thousands of onsite construction jobs and ancillary jobs through local hiring initiatives.

Kiewit is committed to providing opportunities, training and support to United States military men and women as they transition to civilian life. Through a continued commitment to veteran hiring initiatives, this partnership aims to make a positive impact on the Los Angeles Football Stadium and Entertainment District at Hollywood Park project and the communities we serve.



BUSINESS SUCCESS STORIES

Global Cardio Care, Inc.

Since 2002 has managed physician practices that deliver treatment to people in Southern California and across the world. Headquartered in Inglewood, Global Cardio Care, Inc. has opened its doors to a community at risk for cardiovascular disease. The firm offers a place for people to practice health and improve lifestyle.



As a growing healthcare facility, the immediate need was to find qualified candidates to fill various positions including patient care, medical office, billing, and patient transport positions. The primary goal was to provide One-Stop funded business engagement strategies that would enable them to develop, train, and retain a skilled workforce in the Healthcare industry.

The South Bay Workforce Investment Board, Inc. (SBWIB, Inc.) and South Bay One-Stop Business and Career Center-Inglewood successfully developed a partnership that resulted in nearly a dozen On-the-Job Training programs, direct hires and placements for low income adults in the area. Additionally, Global Cardio Care has expanded to include skill upgrade programs and work based learning opportunities for its current employees as part of their commitment to creating career pathways for their staff.

"We love working with SBWIB. Everyone there is professional, courteous and they go the extra mile with their service. I appreciate all they do for us. We look forward to a long relationship with SBWIB"

-John Ward, Director of Operations



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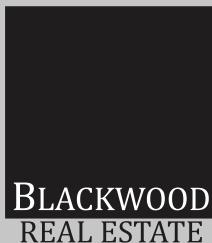
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South Bay Workforce Investment Board
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South Bay Workforce Investment Board



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Thank you to all of our partners, local, state, national, academic and funding partners, the business community and other friends of the South Bay Workforce Investment Board.

Thank you for your continued support and help to make a difference in the lives of so many; and a special thank you to all of the SBWIB staff for their help and support throughout the year.



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